

### Client Services Overview:

AMCS is committed to providing our customers with a full range of services, helping them to become more successful. In addition to the supply of turnkey plants, we also offer customers a number of support services and technologies.

AMCS Corporation offers you the ability to tap into the lifetimes of experience and capabilities in the medical and technical industrial gas industry. The size of your operation does not matter. Your organization will receive cost effective resources, support, and solutions from AMCS that previously were only available to companies with large technical staffs.

Our goal is to increase the profitability of our customers. We provide experience and resources that solve problems that plague the profitability of our customer's plants.

### AMCS Offers the Following Services:

- **Engineering Services.** AMCS provides services which support our customer requirements. We have resources for conceptual design, plant upgrades and relocations, procurement, project management, plant optimization, troubleshooting and repair, disaster recovery, plant supply, and training. Our services also extend to various studies including feasibility studies, reliability assessments, energy and efficiency audits, safety and risk analysis, SIL analysis, and accident/failure investigation.
- **Operational Technology.** AMCS supports customers by providing expertise in process control and optimization, automation, and electrical and instrument design. We also help clients maximize returns from investments in existing plant assets.
- **Plant Equipment.** AMCS includes the design, build, supply, purchase, integration and installation of plant equipment.
- **Used Plants.** AMCS maintains a list of pre-owned plants for sale. We will also support our customers in the relocation and relife of these facilities or other facilities.

### Remote Operations Support Center (ROC)

AMCS provides operational and technical support to our customers in real time from our Remote Operations Support Center. As our customer's facilities go on stream, we are there every step of the way, through high speed and secure internet connections, and our capability to provide full operational assistance or simply to advise on operational issues or production optimization as required and authorized by our clients. This is just one example of how AMCS leverages technology for our customers to yield cost savings and increases in efficiency.

Most of our clients are either non-Industrial gases customers (Chemical Industry, Oil and Gas, Steel, Petrochemicals, Electronics, etc.) or other industrial gases operators with limited engineering resources. Our world class engineering team is available to provide real time support to their operating staff to ensure that our clients capture the cost savings gained from producing their own industrial gases without concerns for operational support and reliability. AMCS plants are designed

with global remote support taken into consideration such that the range of assistance extends beyond operational and engineering advice to the ability to perform necessary updates and modifications requested and authorized by our clients remotely in a highly secure environment.